

Privacy Policy

We care about your privacy

Your privacy is important to us at Jhoolaylaal. We respect your privacy regarding any information we may collect from you across our website.

At Jhoolaylaal, we are committed to safeguarding your privacy and ensuring transparency in how we handle your personal data. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you use our platform, which connects artisans with buyers to promote, market, sell, and earn through handmade crafts and art. By accessing our website, mobile app, or services in any form (collectively, the "Platform"), you agree to the terms of this policy.

Scope and Updates

This policy applies to all users of Jhoolay Laal's Platform including employees, artisans, buyers, partners, and users. We may update this policy periodically to reflect legal, operational, or technical changes. Your continued use after updates constitutes acceptance.

Who is Covered?

This policy binds all parties connected to Jhoolaylaal, including employees, contractors, artisans, buyers, vendors, and third parties interacting with our Platform.

What Personal Data We Collect

We collect data including account details, transactional data, technical usage, user-generated content, and marketing preferences to operate and improve our Platform.

How We Use Your Information

Your data is used to facilitate transactions, enhance experience, communicate updates, ensure security, and comply with legal obligations.

Data Sharing

Your information may be shared with artists, buyers, payment processors, logistics partners, and authorities as required by law.

Cookies and Tracking

Cookies help us manage sessions, analyze traffic, and deliver targeted ads. You may manage cookie preferences in your browser settings.

Your Rights

You have the right to access, correct, delete, or opt-out of data processing. For any request, contact us at support@jhoolaylaal.com.

Data Retention

You may request deletion of your account by contacting our support team. Data will be permanently erased, except where legally required to retain it.

Security Measures

We employ SSL encryption, secure gateways, and access controls to safeguard your data, though no system is fully secure.

Third-Party Links

External sites linked from our Platform are independent; please review their privacy policies before sharing data.

Public Forums

Information shared publicly on artist forums or reviews is visible to all users. Share personal details with caution.

Policy Updates

We will notify users about significant updates via email or notifications. Regularly review this page for changes.

Contact Us

For questions, data requests, or complaints, reach us at: support@jhoolaylaal.com