

Terms and Conditions

Your Agreement Matters to Us

These Terms and Conditions outline the rules and regulations for using the Jhoolaylaal website and app. By accessing this website, you accept these terms in full. Please read them carefully before continuing to use our services.

By using Jhoolaylaal ("Site") or Jhoolaylaal App ("App"), collectively referred to as the "Platform", you agree to these Terms and Conditions, Privacy Policy, and Returns & Refund Policy. Please read these Terms carefully before using the Platform.

Introduction

Welcome to Jhoolaylaal, also referred to as "we", "us", or "our". We are an online marketplace, and these Terms and Conditions govern your access and use of Jhoolaylaal, including all related sub-domains, sites, mobile apps, services, and tools (collectively the "Platform").

By using the Platform, you agree to comply with these Terms (the "User Agreement"). If you do not agree, please do not access, register with, or use this Platform.

This Platform is owned and operated by the Jhoolaylaal Team. We reserve the right to change, modify, or remove portions of these Terms at any time without prior notice. Changes become effective when posted on the Platform. Your continued use of the Platform constitutes acceptance of those changes.

Conditions of Use

Your Account

To access certain services, you may need to create an account or provide personal details. We may, at our discretion, disable your username or password without prior notice and are not liable for any resulting loss.

You are responsible for maintaining the confidentiality of your credentials, ensuring account security, and informing us immediately of unauthorized use. Any activity under your account will be considered your responsibility.

We reserve the right to refuse access, terminate accounts, or remove content without notice.

Privacy

Please review our Privacy Policy, which governs your use of the Platform. Your personal data is treated confidentially in accordance with our policy and applicable laws.

Platform for Communication

Jhoolaylaal is an online marketplace that facilitates transactions between buyers and sellers. We are not a party to any sale or payment agreement. We act solely as an intermediary and do not control or assume liability for transactions conducted on the Platform.

Continued Availability of the Platform

While we aim for uninterrupted access, maintenance and updates may occasionally cause temporary downtime. We may suspend or restrict access without notice for repairs or updates.

License to Access the Platform

By using Jhoolaylaal, you confirm that you are at least 18 years old or under parental/guardian supervision. We grant you a limited, non-transferable, revocable license to shop for personal use and access Platform content for informational purposes only.

Restricted Activities

Your account may be suspended, and legal action may follow if you violate these Terms, impersonate others, use the Platform illegally, hack or disrupt systems, or share prohibited or offensive content.

Your Conduct

You must not damage, disable, or impair the Platform or engage in unlawful activity. All electronic communications from your account are your responsibility.

Your Submissions

Any content you submit (reviews, comments, suggestions) becomes the exclusive property of Jhoolaylaal. You grant us the right to use your name with such submissions.

Claims Against Objectionable Content

If you find illegal or harmful content, contact us at support@jhoolaylaal.com with details and evidence. Incomplete submissions may not be processed.

Intellectual Property Claims

We respect intellectual property rights. If your rights are infringed, email support@jhoolaylaal.com with evidence. False or misleading claims may lead to legal action.

Trademarks and Copyrights

The Jhoolaylaal name, logo, and branding are trademarks owned by us. All content is protected by copyright. Unauthorized use is prohibited and may lead to legal action.

Disclaimer

Your use of Jhoolaylaal is at your own risk. We do not guarantee the accuracy or reliability of product information. All products and services are provided “as is” without warranties of any kind.

Indemnity

You agree to indemnify and hold harmless Jhoolaylaal, its affiliates, officers, and employees from claims or damages arising from your breach of these Terms or misuse of the Platform.

Third-Party Services

Jhoolaylaal may include third-party services or links. We do not endorse or assume responsibility for them. Please review third-party terms before engaging.

Communications

By using Jhoolaylaal, you consent to receive communications including transactional updates, promotional offers, and notices. Ensure your contact details are accurate.

Amendments to Terms

We may modify these Terms at any time. Continued use of the Platform after changes constitutes acceptance.

Force Majeure

Jhoolaylaal is not liable for delays or failures caused by events beyond reasonable control, such as natural disasters or government actions.

Waiver

Failure to enforce any provision of these Terms does not waive our right to enforce it later.

Termination

We may suspend or terminate your account for violations of these Terms. Certain provisions will survive termination.

Governing Law and Jurisdiction

These Terms are governed by the laws of Pakistan. Disputes shall be subject to the exclusive jurisdiction of the courts in Islamabad.

Contact Us

For questions, data requests, or complaints, please contact us at support@jhoolaylaal.com.